Field Service Coordinator (m/f/d) - Benelux

KHS is a subsidiary of Salzgitter AG. As one of the world's leading manufacturers of filling and packaging systems for beverages and liquid food we are a world-class player. Our customers have trusted in our passionate pioneering spirit and first-class technologies for over 150 years. However, we can only remain world class if we continue to find new employees who make just as high demands of themselves and the quality of their work as our customers make of us at KHS. Are you one of them?

Location: Breda | Noord-Brabant | Niederlande

Your Tasks

- Single point of contact for customer for field service for inspections, overhauls, conversions and training requests
- Monitoring & controlling activities of the technicians
- Preparing offer and order confirmation for the service interventions
- Processing of Interco and 3rd party technicians
- Coordination of site requirements with customer (health & safety, security, medical,...)
- Preparation and preliminary clarification of conversion orders and service contracts
- Clarification of outstanding input for conversions
- Analyzing of time sheets against the offer and generating the proforma invoice to adjust purchase order (PO)
- Invoicing against updated PO

Your Qualifications

- Aptitude for customer service and/or business administration, preferably for technical or maintenance businesses
- Experience with field service operations is preferred
- Experience with SAP Hana S4 is preferred
- Dutch and English, German or French are an advantage
- Open and approachable personality
- Team player, assertive and pro-active
- Good communicator
- Detail-oriented, analytical and structured way of working
- High level of independence, flexibility and resilience
- Highly customer oriented

Benefits

- Innovative and international working environment
- Challenging and diversified job
- Working in a highly motivated team
- Strong company group
- Attractive remuneration
- Social benefits

In order to ensure our success in the future, too, we need first-class employees – and we also have plenty to offer them.

KHS
Filling and Packaging – Worldwide

Contact:

KHS GmbH
MZ Europe
Stephanie Punzo
Phone: +496718522963
Weitere Stellenangebote des Salzgitter-Konzerns: www.salzgitter-ag.com/personal

Job-ID 5551